

FEEDBACK ON TRAINING & DEVELOPMENT

Attended:

Returned Feedback forms: 11

Objectives:

- To introduce new members to senior management and to provide an outline of key aspects of the Council
- To provide a refresher for existing members

STRENGTHS

- Very clear and well presented. Market place was very good.
- Good, clear informative presentations
- Each of the presentations was excellent. Market place very useful.
- Excellent presentations by highly professional and well informed officers. We should be proud of our team of officers.
- Lots of new/good information. Meeting officers in the market place. Putting names to faces. Chance to meet fellow councillors.
- Presentations went well. Questions answered; people were knowledgeable about everything. Useful to have different areas covered during lunch as you could meet people you are likely to deal with.
- Talking to officers – James' 'new build programme' easier to listen and planning/regeneration with Mark.
- I enjoyed every minute of the induction even though this is my fourth time.

WEAKNESSES

- None – all was very useful.
- Not long enough 'exhibition' I would have welcomed a full half day.
- Too long a day.
- None
- Not enough time to talk to staff during market place as well as grabbing food. I would rather separate the two. Lunch for networking amongst councillors.
- Lunch – sandwiches should be labelled.
- Too much info too quickly.
- Please do not talk to slides – I can read!
- Nothing could be done better, all of it was useful.

OPPORTUNITIES

- Finding a way to indicate controversial areas
- Can we keep the sessions (days training) limited to reduced timings 10.00am – 2/3 pm.
- Loads of information and contact details.
- As we have so many new members regular in depth training required.
- Change the format of lunch and market place.
- Perhaps let some of the above (strengths and weaknesses) be involved in the sessions. Tour of the civic centre would be useful.
- Some info delivered by presenters, especially stats, could be given in printed documents.
- A list of officers and departments prior to the induction meeting.
- None.

TRAINING SCORE

Poor	0
Adequate	1
Good	0
Very good	4
Excellent	4

2 x 4.5 very good/excellent